



ESSENTIAL RESIDENTIAL SERVICES DURING COVID

As we remain committed to protecting your families and ours, please note the following WEDCO COVID-19 regulations currently in place. For our safety and yours, we will only be conducting emergency services.

- Please limit all visits to our offices to report maintenance.
- Contact 234-1709 ext. 504 or email: maintenance@wedco.bm to report **emergency** repairs.
- All calls will be screened to assess potential exposures and circumstances before worker entry.
- All calls will be screened to ensure they are for emergency work.
- There will be a mandatory list of health/COVID related questions that must be answered by tenant prior to any work being scheduled.
- For contract tracing purposes, the only persons that are allowed in the unit whilst our employees are in the premises, will be registered lease occupants. Should this not be adhered to the work will not be completed.
- If an employee has been scheduled to conduct maintenance at your home, they will be required to wear gloves, sanitize, and disinfect working area prior to working, open the doors and windows where that is an option.
- The working area should be thoroughly cleaned by tenant prior to worker's arrival.
- No tenants are allowed in the room the employee is working in. If this is not complied to, the employee will not complete the scheduled work.
- Masks must always properly be worn while in the tenants' homes. *Properly means fully covering mouth and nose. Tenant must also properly have on mask upon entry.

We thank you in advance for your continued support and partnership as we all work to keep each other safe and well.

Kind regards,

WEDCO Management